

Patient Satisfaction And The Discharge Process: Evidence-based Best Practices (Press Ganey) By Paul Alexander Clark

By Paul Alexander Clark

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Paul Alexander Clark serves as Senior Director for Research and Best Practices and Patient Satisfaction and the Discharge Process: Evidence-Based Best Practices.

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Paul Alexander Clark, MPA, MA, CHE, is the Senior Knowledge Manager for Press Ganey Associates. He directs a team of researchers who conduct quantitative and

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1. Emerg Med Australas. 2006 Feb;18(1):7-14. Discharge planning and patient satisfaction in an emergency short-stay unit. Arendts G, MacKenzie J, Lee JK.

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